


JUL 25 2005

<b>CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8)</b>			Docket No. <b>RSW920000024US1</b>	
Applicant(s): <b>Aikens et al.</b>				
Application No. <b>09/547,273</b>	Filing Date <b>04/11/2000</b>	Examiner <b>Prieto, Beatriz</b>	Group Art Unit <b>2142</b>	
Invention: <b>METHOD, SYSTEM AND PROGRAM PRODUCT FOR MANAGING NETWORK PERFORMANCE</b>				
<p>I hereby certify that this <u>Amendment in 12 pages and Petition for Extension of Time in 1 page</u> (Identify type of correspondence)</p> <p>is being facsimile transmitted to the United States Patent and Trademark Office (Fax. No. <u>571-273-8300</u>)</p> <p>on <u>July 25, 2005</u> (Date)</p> <p style="text-align: center;"><b>Dorothea Rubbone</b> (Typed or Printed Name of Person Signing Certificate)</p> <p style="text-align: center;"> (Signature)</p> <p style="text-align: center;">Note: Each paper must have its own certificate of mailing.</p> <p style="text-align: center;"><b>RECEIVED</b> <b>OIPE/IAP</b> <b>JUL 27 2005</b></p>				

P18/REV02

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CENTRAL FAX CENTER****JUL 25 2005****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Serial No.	09/547,273	Conf. No.	4966
In Re Application of:	Aikens et al.	Art Unit:	2142
Filed:	04/11/2000	Dkt. #:	RSW920000024US1 (IBMR-0155)
Cust. No.:	23550	Examiner:	Prieto, Beatriz

**Title: METHOD, SYSTEM AND PROGRAM PRODUCT FOR  
MANAGING NETWORK PERFORMANCE**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

Sir:

**I. INTRODUCTORY COMMENTS**

In response to the Office Action of February 23, 2005, please amend the above-referenced patent application as follows:

The claims are reflected in the listing of claims that begins on page 2 of this paper.

Remarks begin on page 7 of this paper.

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